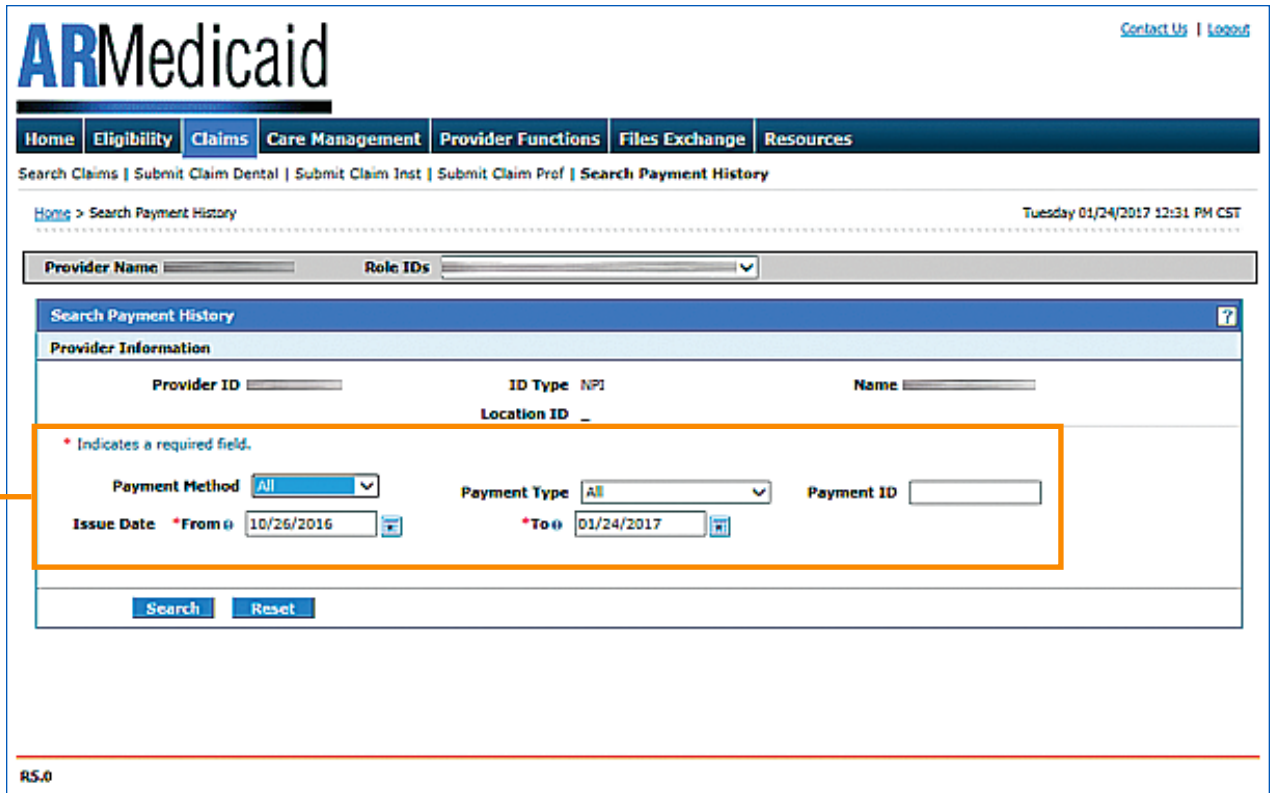


## PROVIDER PORTAL: Search Payment History

The screenshot shows the ARMedicaid Provider Portal interface. At the top left is the ARMedicaid logo. To the right are links for 'Contact Us' and 'Logout'. Below the logo is a navigation bar with tabs: Home, Eligibility, Claims, Care Management, Provider Functions, Files Exchange, and Resources. The 'Home' tab is highlighted with a red box and a red circle containing the number '1'. Below the navigation bar is a search area with 'Provider Name' and 'Role IDs' dropdown menus. The main content area is titled 'Welcome Health Care Professional!' and features a photo of two healthcare professionals. On the left side, there are sections for 'User Details' (Welcome System Test User One) and 'Provider' (Name, Provider ID, Characteristics). Below these is the 'Provider Services' section, which contains a link for 'Search Payment History' highlighted with a red box and a red circle containing the number '2'. On the right side, there are links for 'Contact Us' and 'Secure Correspondence', along with contact information for claims inquiries: HP Enterprise Services, PO BOX 8034, LITTLE ROCK, AR 72203. At the bottom left, the text 'RS.0' is visible.

- 1 Go to the portal landing page and log in using your **User ID** and **Password**.  
If you do not have a User ID and Password, click **Register Now** or see the JOB+AID **"Registering on the Portal."**  
If you have already logged in, skip to step 2.
- 2 Click **Search Payment History** on the left side of the page, or click the **Claims** tab at the top of the screen.

## PROVIDER PORTAL: Search Payment History (CONTINUED)



ARMedicaid [Contact Us](#) | [Logout](#)

Home | Eligibility | **Claims** | Care Management | Provider Functions | Files Exchange | Resources

Search Claims | Submit Claim Dental | Submit Claim Inst | Submit Claim Prof | **Search Payment History**

Home > Search Payment History Tuesday 01/24/2017 12:31 PM CST

Provider Name  Role IDs

**Search Payment History** ?

**Provider Information**

Provider ID  ID Type  Name

Location ID

\* Indicates a required field.

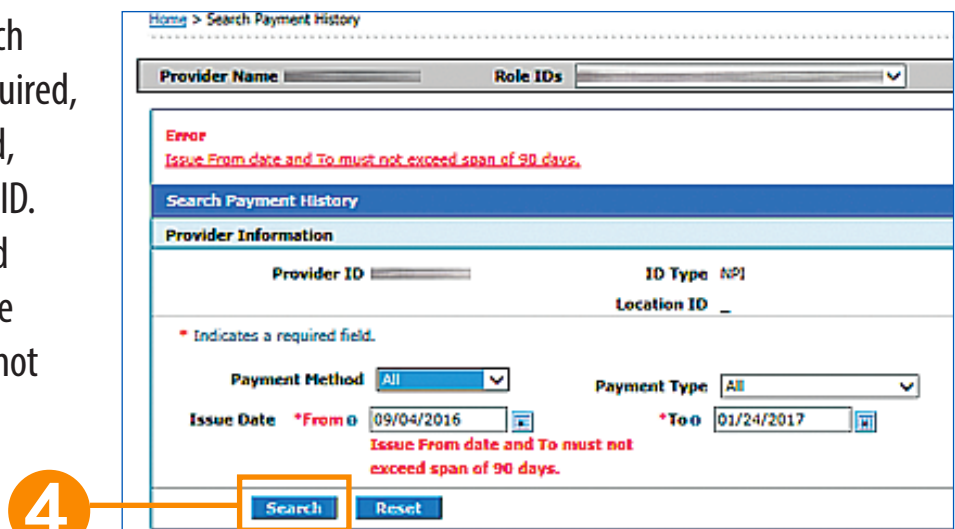
Payment Method  Payment Type  Payment ID

Issue Date \*From  \*To

RS.0

- 3 Fill in the appropriate search fields. Not all fields are required, including Payment Method, Payment Type or Payment ID. You must enter a **From** and a **To** to set the range for the **Issue Date**. The range cannot be greater than 90 days.

- 4 Click **Search**.



Home > Search Payment History

Provider Name  Role IDs

**Error**  
Issue From date and To must not exceed span of 90 days.

**Search Payment History**

**Provider Information**

Provider ID  ID Type  Name

Location ID

\* Indicates a required field.

Payment Method  Payment Type

Issue Date \*From  \*To

Issue From date and To must not exceed span of 90 days.

## PROVIDER PORTAL: Search Payment History (CONTINUED)

Home | Eligibility | Claims | Care Management | Provider Functions | Files Exchange | Resources

Search Claims | Submit Claim Dental | Submit Claim Inst | Submit Claim Prof | **Search Payment History**

[Home](#) > Search Payment History Tuesday 01/24/2017 12:34 PM CST

Provider Name  Role IDs

**Search Payment History** ?

**Provider Information**

**Provider ID**  **ID Type** NPI **Name**

**Location ID**

\* Indicates a required field.




**Payment Method**  **Payment Type**  **Payment ID**

**Issue Date** \*From  \*To

**Search Results**

To see payment details, click on the payment ID link.  
To access a copy of the Remittance Advice, select the "RA" icon. Access to the RA will require Adobe Acrobat Reader.

Total Records: 4

Issue Date	Payment Method	Payment Type	Payment ID	Total Paid Amount	RA Copy (PDF)
05/26/2016	EFT		<a href="#">[Link]</a>	\$7,191.03	
05/19/2016	EFT		<a href="#">[Link]</a>	\$8,146.05	
05/12/2016	EFT		<a href="#">[Link]</a>	\$9,085.98	

1 2

[Reset results...](#)

PDF Files require [Adobe Acrobat Reader](#)

RS.0

5

- 5 Your search results will appear in the **Search Results** window. You will see these details: **Issue Date, Payment Method, Payment Type, Payment ID, Total Paid Amount** and **RA Copy**. You can click on RA Copy and print a copy of the remittance advice.

## PROVIDER PORTAL: Search Payment History (CONTINUED)

**Search Results**

To see payment details, click on the payment ID link.  
To access a copy of the Remittance Advice, select the 'RA' icon. Access to the RA will require Adobe Acrobat Reader.

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05/12/2016	EFT		<a href="#">[Link]</a>	\$9,085.90	

1 2

6

6 Click on **Payment ID**.

7 The **View Payment Details** screen will provide payment summary information.

7



For more information, call 1-800-457-4454  
or email [arxixnewsystem@hpe.com](mailto:arxixnewsystem@hpe.com)